

HOTEL DIRECTORY

Air-Conditioning:

The room is fully air-conditioned. You may adjust the ventilation and the temperature level at the wall mounted panel.

Baby Cot:

Always available up on request.

Breakfast:

Breakfast buffet:

Breakfast is served daily as a buffet from 7:30am to 11:00 am. It is possible to have it served to your room, for a small extra charge.

Early breakfast:

If on any day you need to depart earlier than the 7:00am when breakfast starts, we will be happy to provide you with an alternative packed breakfast to take with you.

Breakfast in a special package:

Also, if you need your breakfast in a package, you can always let us know.

Room service:

Room service is available daily from 07:00 to 22:00.

Business Centre:

Our fully equipped business center can be found on ground floor with pc/printer/scanner for the use of our guests free of charge.



Welcome offer:

A complimentary bottle of wine and dessert are provided in the room upon arrival.

Courier Service:

Please contact the front office preferably one day in advance.

Coffee and Tea Making Facilities:

Coffee and tea facility is available in your room. For replenishment, please contact the front office

Concierge service:

Our team is ready anytime during the day to provide all the appropriate information about daily excursions, recommend restaurants and other activities. Or even book taxis and all means of transportation for you.

Credit Cards:

We accept the following credit cards: Master Card, Visa, Maestro, Amex, Dinners, Revolut

Chargers/adapters:

Let us know at reception if you need a charger or adapter for your electronic devices.

Daily Cleaning:

We provide daily cleaning of common areas and daily cleaning of rooms.

First aid:

There is a fully equipped pharmacy at the reception as well as at the pool.

Food Allergies & Dietary Requirements:

Please inform us for your dietary needs and consider any food allergies.

Reception hours:

The reception is open 24 hours a day and can provide you with any assistance regarding a hotel-related matter, a professional task or even our concierge services.

Alternatively, call 0 from the room phone at any time 24/7

Check-in/out:

The official check-in is at 15:00 pm while the check-out is at 12:00 am. We provide express check out.

(The customer has the option to pay any additional charges that may arise during his stay, whenever he wishes. Upon departure, he simply has to hand over the room key to the reception.)

Hot water:

24 hours/day

Babysitting service

The above service is available. For more information, please contact the reception.

Taxi service:

Please contact reception at least 15 - 30 minutes in advance.

Internet & Wi-Fi:

Free internet access is offered throughout the hotel and in the rooms. There is an internet corner in the lobby with a p/c & printer for our guests to use at any time.

Iron & Iron board:

Iron & iron board is available in the room up on request. In addition, all of our rooms are equipped with steamer

Laptop or tablet:

We can provide a laptop or tablet upon request

Laundry:

External laundry service. Please place the clothes in the laundry bag that can be found in the closet. Inform the front office before 13:00am and we will take your cloths for cleaning and return them to you the next day.

Towels - bed linen:

Towels and bed linen are changed daily. Towels can be changed upon request.

8.13 Activities, Tours and Attractions:

For information and arrangements visit our website or contact our 24/7 reception

Transportation:

We will be able to arrange a variety of transportation ranging from private taxis and bus tours to 1-day cruises.

GYM:

The hotel has a gym with an electric treadmill, bike, multi-exercise machine, various weights, etc.

Turndown Service:

Upon request our housekeeper will pass by your room to replenish towels & bathroom amenities if needed, pick up the trash and make sure that the room is ready for a good night sleep.

Lost & Found:

Lost and found items will be kept by the hotel for a period of six months. Perishable items will be retained for one day only. The hotel reserves the absolute right to dispose of the item if it is not claimed within this period.

Luggage Service/storage:

Please contact the front office at any time in case you need any assistance with your luggage. A luggage room is available free of charge.

Lunch Box / Breakfast Box:

In case you need to be away some day on a trip or leave earlier than 7:00am please contact the reception the day before in order to arrange a breakfast or lunch box to take with you.

Mini Bar:

A Mini Bar is installed in your room for your own convenience.

Port / Airport Transportation:

Port and Airport Transportation can easily be arranged through the front office 24/7

Parking:

There is free parking space at the back area of the hotel. Please press the button at the parking gate and the reception will automatically open the gate for you. There is a valet parking service provided.

Pillow Menu:

Please choose the one that suits you among a feathers pillow, synthetic soft, and synthetic firm.

Restaurant Reservations:

Please pass by our front office to provide you with all the appropriate options for places and tastes that you should not miss.

Room key:

Your room key is magnetic and you need to place it in the special slot by the door in order to power your room. The cooler is not affected by this function. For your own safety, please notify the front desk immediately in case you lose your key. Always lock the door leaving your room. Management is not responsible for its loss of money or personal items of value. Please therefore use the safety deposit box.

Room Service:

Room Service available every day from 07:00am to 00:00pm during the winter and up to 01:00 during the summer in additional cost.

Satellite TV:

A wide selection of worldwide TV channels is provided in 42 inches TVs in every room

Safe Deposit Box:

For your convenience, a Safe Deposit Box is available inside the closet in the room free of charge. Please create your own electronic password in order to use it.

Safety, Security and Emergency:

Please call the front office for all questions concerning this subject.

- In case you discover a fire, break the glass of the nearest alarm point.
- Dial 0 for reception and give full details and location of the smoke or fire.
- When you hear the alarm bells ringing continuously, follow instructions of evacuation at the area and assembly points.

- Close doors, windows and switch off the air conditioning if possible before leaving. Important notes to remember
- ALWAYS familiarize yourself with the nearest emergency exit indicated on the evacuation instructions
- ALWAYS leave via the designated stairs and emergency exit.
- DO NOT use the elevators
- DO NOT stop to collect personal belongings.
- DO NOT re-enter the building unless authorized to do so by the hotel personnel.
- Ensure that electrical appliances are returned off after use

Smoking:

For the safety and comfort of all our guests, SMOKING is not permitted in the rooms. Smoking is allowed only on the patios/balconies and in the designated open-air areas.

Room – bathroom:

- Rubber bathmats
- Additional bath robes / slippers
- Additional bed / bath linens
- Extra Toiletries
- Duvets
- Plastic bags (for wet bathing suits)
- Additional hangers
- Sewing kit
- Toothbrush and toothpaste
- Disposable razor

Visitors:

In the interest of hotel security, all visitors are not allowed in the hotel room.

According to local laws, visitors staying or visiting a guest room must register at the front office.

Wake-up Call Service:

Please call the front office to arrange your wake-up call.

Swimming Pool:

The hotel's swimming pool opens daily at 10:00am. until 18:00 pm. It is used in accordance with all applicable regulations. Minors must be accompanied by an adult guardian. Please familiarize yourself with the safety rules which are written in the pool area. Showering before using the pool is mandatory. Pool towels can be obtained from reception or from the pool area.